



**Client Evaluation**

**Your evaluation of our services is a vital part of our effort to maintain and enhance the quality of our work. We value your opinions and hope that you will share your thoughts with us. Please return the evaluation via e-mail or mail to P.O. Box 16866, Sugar Land, TX 77496.**

**We look forward to receiving your evaluation and hope to have the opportunity to work with you again.**

1) Please rank in order of importance (1 = most important; 5 = least important) why you chose to work with Recovery+Solutions.

- \_\_\_\_\_ Cut costs.
- \_\_\_\_\_ Increase revenues.
- \_\_\_\_\_ Optimize operations.
- \_\_\_\_\_ Wanted to work with a reputable company.
- \_\_\_\_\_ Other. Please specify: \_\_\_\_\_

2) Please describe how we delivered on the benefits mentioned above. Please include any praise or suggestions for improvement.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

3) Please tell us the three things that you liked most about working with our company.

- A. \_\_\_\_\_
- B. \_\_\_\_\_
- C. \_\_\_\_\_

4) If you have worked with other recovery auditors, how does Recovery+Solutions compare in terms of:

- Courtesy? Much Better \_\_\_\_\_ Better \_\_\_\_\_ Same \_\_\_\_\_ Worse \_\_\_\_\_
- Efficiency? Much Better \_\_\_\_\_ Better \_\_\_\_\_ Same \_\_\_\_\_ Worse \_\_\_\_\_
- Results? Much Better \_\_\_\_\_ Better \_\_\_\_\_ Same \_\_\_\_\_ Worse \_\_\_\_\_

5) Would you work with Recovery+Solutions for future recovery audit needs? Yes \_\_\_\_\_ No \_\_\_\_\_

6) Please summarize your thoughts about our services and provide any additional comments or suggestions.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

7) May we use your comments in our literature? Yes \_\_\_\_\_ No \_\_\_\_\_

8) If you believe we have served you well and know of others who may be interested in our services, please provide their contact information below. We appreciate your referrals.

Name \_\_\_\_\_

Company \_\_\_\_\_

Phone # \_\_\_\_\_

Email \_\_\_\_\_

Name \_\_\_\_\_

Company \_\_\_\_\_

Phone # \_\_\_\_\_

Email \_\_\_\_\_